

BRAVO MUSIC COMPANY
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THAILAND



BAM designs and produces high-quality cases in France, symbols of the fine reputation of the Trademark. All our cases are handmade by specialized craftsmen and every case passes a very sophisticated quality control.

Bam cases have been designed to provide their holder with many years of satisfaction. In the unlikely event that a problem arises on one of our cases as a result of a defect in our materials or workmanship, we will repair it at our expense (or replace it if it cannot be repaired).

It is important to note that our guarantee is not an unconditional guarantee for the life of the product. Bam cases are made from high-quality materials, and yet they are not indestructible. Therefore, our guarantee does not cover product damage that may result from mishandling of the product. We do not cover accidental damage nor its consequences, such as damage to the contents of the case.

Also, as with any product, it should be expected that component parts - hooks or fasteners for instance - will show wear with use over time and eventually may need to be replaced. This type of normal wear and tear is naturally not covered by our guarantee, but we will always be happy to offer a prompt, high-quality repair service at a nominal cost for the lifetime of the case.

We hereby certify that BRAVO MUSIC COMPANY is a Certified Distributor and After Sales Center of BAM products in Thailand: we confirm that BRAVO MUSIC COMPANY orders and receives BAM cases directly from France.

BAM President
Robert GOETZ